

## To All

We are pleased to announce the implementation of **myQ Enterprise** at Cheney Brothers, a cutting-edge digital solution designed to enhance the check-in process for drivers and streamline the Shipping/Receiving operations at our facilities. This system improves security gate access, facilitates real-time communication, and ensures continuous updates throughout the pickup and delivery processes.

**Check-in Process:** Upon arrival, drivers can check in using one of the following methods:

1. **Text Check-In:** Text "Hello" or "Hola" to the specific location's phone number and follow the prompts, including entering the last 5 digits of the PO number for your appointment.
2. **Smart Video Intercom:** Use the video intercom at the gate to input your appointment details, including the last 5 digits of the PO number.

Each Cheney Brothers location is assigned a unique phone number for check-in. Drivers who provide their mobile number will receive real-time updates on loading/unloading status and can communicate directly with dock personnel via text. Upon departure, drivers can check out using either their mobile device or the smart video intercom at the exit gate.

This process is designed to boost efficiency, improve communication, and provide a smoother experience for drivers.

### Current Active Locations & Phone Numbers:

- **Statesville, NC:** Text **+1-980-391-4199**

### Upcoming Locations:

- **Riviera Beach, FL:** Text **+561-269-1733** (October 2024)
- **Ocala, FL:** Text – Pending
- **Punta Gorda, FL:** Text – Pending
- **Port St. Lucie, FL:** Text – Pending

We are dedicated to providing a safe and efficient experience for all visitors to our facility. For complete information on the SMS driver self-check-in process, please visit our Vendor Scheduling System. Stay tuned for updates when traveling 1 Cheney Way."